



SUPPLY CHAIN SERVICES
AUSTRALIA



**CREATING VALUE IN
SUPPLY CHAIN AND LOGISTICS**



Introducing Supply Chain Services Australia

Creating Value in Supply Chain and Logistics

Since 1997 Supply Chain Services Australia (SCSA) has provided supply chain and logistics consultancy and project management services across many industries in WA and elsewhere.

We understand how to apply supply chain and logistics strategies to grow strategic profit (P&L and balance sheet results).

Every organisation has supply chain and logistics pain. The cost of the pain is far greater than the cost of the solution.

Everything we do comes down to one thing – creating value in supply chain and logistics.

SCSA's highly credentialed team has a significant record of achievement in the design, review, re-engineering and implementation of supply chain solutions.

Collectively we have the logistics, supply chain and consulting experience, professional qualifications and commitment to provide the very best advice that will deliver results.

Our loyal client list, testament to our performance, is available upon request or see our website.



In every organisation it is the application of **strategy** and **resources** in the areas of **people**, **process**, **technology** and **facilities** that underpins **performance**.

Supply Chain Services Australia designs and implements strategies and resources in each of these areas to deliver financial and operational performance.

PEOPLE

SCSA has the connections, understanding and networks in the WA logistics market that enable us to source exactly the right person for your need. We design roles, write role descriptions, map competencies and design and implement competency systems to create competitive advantage.

PROCESS

SCSA has the experienced team to help map, design or re-engineer your business management, supply chain, logistics, inventory, warehouse, transport, procurement or operations processes for the purpose of achieving consistent growth in strategic profit. We can also design and implement performance management systems by identifying and implementing relevant key performance indicators.

TECHNOLOGY

Appropriate technologies create competitive advantage when designed and integrated for the purpose of delivering specified operational and financial improvements. SCSA can be your strategic enabling partner in this important time of reform.

FACILITIES

SCSA understands the varying roles of warehouses and distribution centres in the supply chain and the relationship between product volume and velocity profiles and layout, fitout, flows, processes and traffic management. Building or occupying a new facility is a time of opportunity or great risk depending on how the design and implementation is conducted. The four walls and roof keep the weather out but it's the people, process and technology within that deliver the value.



The Four Pillars of Supply Chain Performance

PEOPLE	PROCESS	TECHNOLOGY	FACILITIES
Strategy	Strategy	Strategy	Strategy
Roles and responsibilities	Supply chain management	Functional requirement	Logistics network design and site selection
Competency	Logistics management	Systems design and integration	Facility design - warehouse, workshop, manufacturing
Recruitment	Business management	Sourcing	Warehouse layout and fitout
Contract support	Process mapping, tools and re-engineering	WMS	Site design
Training	KPI	Warehouse storage and equipment	Capacity planning
Mentoring	Risk management	Route management	Utilisation optimisation
Change management	Tender compilation	MRP	Traffic management
Job descriptions	Tender response	RF/ barcoding	Safety
Lean logistics	Lean logistics	Lean logistics	Lean logistics
Project management	Project management	Project management	Project management



The Four Pillars of Supply Chain Performance

PEOPLE

Job description - we work with clients to develop detailed position descriptions which identify the key responsibilities, accountabilities and performance management criteria.

Competency - we design competency based frameworks against which employees may be recruited, developed and assessed.

Recruitment - we maintain a large database of supply professionals and practitioners. Our detailed knowledge of supply functions enables us to identify and recruit supply professionals who are matched to the specific needs of our clients.

Training - our senior supply consultants are highly experienced in the delivery of supply training. Several also lecture in supply chain disciplines at Australian universities.

PROCESS

Supply chain management - our expert supply chain consultants have senior supply chain management experience. Their collective and individual expertise delivers instant benefit to your business.

Logistics management - our consultants have significant logistics experience in FMCG, mining, manufacturing, military and 3rd party logistics.

Process mapping - we develop the clearly defined processes and supporting procedures that are vital to manage and sustain growth.

Key performance indicators - we develop performance measures that are both functional and suited to each client.

Risk management - we work with our clients to develop risk assessment processes and mitigation strategies.

Safety processes - we develop and implement safety management systems that are functional, effective and compliant.

Project management - we have provided project managers for small business relocation and fit-outs through major distribution centre design and build projects to bankable feasibility study projects for mine-site expansions.

Tender compilation - we conduct seminars and tailor-made in-house training programmes on tender issue and response techniques. We can also provide direct support in producing or responding to tenders.

TECHNOLOGY

Systems integration - our consultants possess the broad operating, conceptual and technical skills needed to integrate software, firmware, hardware, material, process and human elements of operating systems. We also evaluate supply chain software for compatibility and functionality and linking into ERP systems.

Materials handling - we have a wealth of experience in the identification, specification and procurement of materials handling equipment.

Inventory management systems - there are a wide range of sophisticated (expensive) and less complex (less expensive) inventory management systems that can be used to manage raw material, consumables, rotatables and finished goods. Our consultants are expert in assessing the best fit systems for business needs.

Manufacturing resource planning (MRP) - MRP systems must be driven by an MRP culture supported by mature communications and decision making processes. We can develop the processes suited to your business needs.

FACILITIES

Warehouse design & layout - our senior consultants provide design and layout expertise to a wide range of businesses across various sectors including: manufacturing, retail distribution, automotive parts distribution, minesite supply and engineering support sectors.

Fit out - we can assist you with the whole fit out process from fit for purpose specification through tender issue and selection to installation and handover.

Traffic management - we are regularly called upon to design traffic management systems. We also design and implement a traffic management / assessment process linked in to the site OH&S process to ensure that traffic management risk becomes part of the safety culture.

Project management - Managing the start up of a new site is a complex and usually time constrained task. Supply Chain Services Australia consultants are seasoned project managers providing project management support and expertise. We have provided project managers for small business relocation and fit-outs through major distribution centre design and build projects to bankable feasibility study projects for mine-site expansions.

Logistics network design/ modelling - our consultants can assist with network design and review using the latest modelling technology to determine the optimal location for your supply hubs and networks.

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